WELCOME GUIDE 2019-2020
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We look forward to having you join our campus community. To help you have a smooth transition, we have collected important information and recommendations for you to review as you prepare for your studies in the US. We encourage you to read each section carefully and reach out to us if you have any questions.

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Please make sure you have completed everything on this checklist before you leave home.

☐ Visa and Passport
To obtain your F-1 student visa, you must receive your I-20; pay the SEVIS I-901 fee; confirm that your passport will not expire within six months of your expected entry date to the US; and schedule a visa application interview at a US Embassy or Consulate. An overview of the visa application process can be found on page 4.

☐ Submit Health Information
Submit your required immunization and health forms via the OSU Patient Portal: studenthealth.oregonstate.edu/new-students/new-international-students. For a full list of what you need, see pages 6 and 7.

☐ Book Travel
Find suggested airports and temporary accommodation information on page 8.

☐ Find Housing
Review your options for on-campus and off-campus housing on page 12 and secure housing arrangements prior to arriving in the US. For students living on campus, you must pay your deposit, complete and submit your INTO OSU housing application via myuhds.oregonstate.edu, and submit your arrival details in order to receive your room confirmation.

☐ Collect Your Documents
Undergraduate and Graduate Pathway Program students must provide the following documentation to the Office of International Admissions via mail or at orientation. If you have any questions about these documents please email intladmit@oregonstate.edu.

☐ Submit Photo
Submit a passport photo before you arrive so we can get your OSU ID card ready. Use your ONID login to upload your photo via this link: fa.oregonstate.edu/business-affairs/id-enter/photo-upload

Parents’ guide to studying abroad
Learn about all the ways we’ll support your student at www.intostudy.com/parents
GETTING YOUR STUDENT VISA

As an international student, you are required to have an F-1 student visa to study in the US. You will need to schedule an appointment to apply for this visa at a US Embassy or Consulate in your country and will need to complete a visa interview. Before arriving for your appointment, it is important that you obtain your I-20 Certificate of Eligibility, pay the SEVIS I-901 fee, document your finances and make sure that your passport will not expire for at least six months after your expected entry date in the US.

Pre-Arrival Support Service (PASS)
INTO offers a Pre-Arrival Support Service, also known as PASS, which helps students have a better understanding of the visa application process. While it is not required, we encourage all students to take advantage of this free service and connect with a PASS Specialist prior to beginning the visa application process.

If you are interested in utilizing PASS, you must first complete the following online form:
www.surveymonkey.com/r/D8C3PM8

The form will require you to research your university. This will help prepare you to answer questions during your visa interview. After completing this survey, a PASS Specialist will contact you within two business days to review your work and give feedback.

1. Obtain I-20 Certificate of Eligibility
With your confirmation package, you should have received an I-20 Certificate of Eligibility. Carefully read the instructions included with the I-20 before visiting the US Embassy or Consulate for your F-1 student visa. Keep this document in a safe place because you will need to bring the original signed form for your visa interview.

2. Pay the SEVIS I-901 Fee
At least three business days before you schedule your visa interview, you will need to pay the SEVIS I-901 fee. You can pay the SEVIS I-901 fee by going to the SEVIS I-901 fee website at www.fmjfee.com/i901fee. You must follow the instructions to pay the SEVIS Fee and print the receipt. This fee is required in addition to the visa application fee.

You will need your SEVIS ID number when you pay the fee. It can be found on the top right-hand side of your I-20.
OSU school code: PO0214F00002000

3. Confirm Passport Expiration Date
In order to obtain a visa, your passport must not expire within six months of your expected entry date into the US. If it will expire sooner than six months, you should renew your passport prior to pursuing your visa application.

4. Evidence of Financial Resources
During the visa application process, you will be required to provide documentation that proves you have the financial resources available to pay for your studies and living expenses. Documentation can vary but some suggested
Welcome Guide | Student Visa

Documents to bring include bank statements, student loan records or proof of scholarships.

5 Schedule Your F-1 Visa Interview

You must schedule an appointment to apply for an F-1 student visa at a US Embassy or Consulate. Schedule your appointment as soon as possible, as wait times may vary depending on the region and the date you apply. For more information and to find your nearest US Consulate visit www.usembassy.gov

In your interview, be prepared to answer questions about your academic interests, financial resources to fund your education, your plans after graduation and career prospects in your home country.

For your interview you will need:

- A current passport that will not expire for at least six months after your expected entry date to the US
- The original signed form I-20 for your program
- SEVIS I-901 fee payment receipt
- Documentation of finances for your first year of studies

Transferring from Another US School

If you are transferring from another school in the US and you already have an F-1 visa, you must complete the F-1 Students Transfer Eligibility form at least 15 days before the start date of your program. If you plan to travel outside of the US before beginning your program at OSU, please contact OSU to obtain an I-20 for re-entry purposes. Do not use your previous school’s I-20 to re-enter the US.

Bringing Dependents

Your spouse or child(ren) under 21 years old may accompany you on an F-2 dependent visa. F-2 visa holders are not allowed to work or pursue a degree program or any other full-time language training program. Additional funding and documentation may need to be provided for your dependents.

Visa Delays

If you are unable to obtain a visa before the start date for which you have been admitted, contact INTO OSU immediately. You may defer and apply your deposit toward the tuition for the next semester.
Medical Information

Health Information Forms
Students must complete the International Student Health Information form and the Immunization Documentation form. These forms are available on the Patient Portal of the OSU Student Health Services website: studenthealth.oregonstate.edu/patient-portal
Students should complete and submit these forms at least two weeks before their program start date to avoid possible delays in class registration and late fees.

Immunization Requirements
The State of Oregon and Oregon State University require international students to provide proof of multiple vaccinations before registering for classes. Complete vaccination requirements are explained on the health form. Please refer to the form or patient portal for up-to-date vaccination requirements.
Students will attend a Student Health Check-in during Orientation. At that time, medical staff will be available to answer questions and students can receive vaccines if necessary. If you need to receive required vaccines upon arrival, the cost is covered by the OSU International Student Health Plan.

Tuberculosis Screening
Students from countries identified as high risk for tuberculosis (TB) are required to complete a tuberculosis screening after arrival in the US. You will get more information about this process during orientation and you do not need to take action before arriving. The cost of this is covered by the OSU Student Health Insurance Plan.

Visit OSU’s Student Health Services website to see all information for new international students:
studenthealth.oregonstate.edu/students/new-international-students

International Student Health Information Form

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<th>International</th>
<th>Vaccine History</th>
<th>Immunization Dates</th>
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International Student Health Information Form

Visit OSU’s Student Health Services website to see all information for new international students:
studenthealth.oregonstate.edu/students/new-international-students
Health Insurance
OSU requires international students and their dependents to be covered by health insurance which meets requirements of the US Government, State of Oregon and Oregon State University. You will automatically receive OSU Student Health Insurance Plan. The cost of the health insurance plan will be charged to your OSU student account each term upon registration.

Health Insurance for Your Family
If you are bringing your family to the US, you must apply for coverage for family members after you arrive. All dependents are required to have health insurance: studenthealth.oregonstate.edu/insurance/international-student-insurance-plan

Family members cannot receive medical care on campus. After arriving, you should find a local doctor for your dependents.

Other Health Insurance Plans
International students will be automatically charged for the OSU Student Health Insurance Plan unless they show proof of other health insurance which meets OSU standards for coverage. You will need to submit a waiver form and a summary of your insurance coverage to the OSU Insurance Office. You can find a waiver form to print and more information: studenthealth.oregonstate.edu/insurance/international-student-insurance-plan

Travel Insurance
The OSU Student Health Insurance Plan includes coverage for travel periods five days before and after the study plan start and end dates. Students may purchase additional travel insurance if desired, but travel insurance plans can never be substituted for the OSU Student Health Insurance Plan. Please do not purchase insurance in your home country without carefully checking OSU waiver requirements.

Prescriptions
Bring a copy of all prescriptions for medicines, eyeglasses and contact lenses with you to the US. The prescriptions should be written in English.

Cost of Services
In addition to the cost of the OSU Student Health Insurance Plan, medical services or doctor’s visits may require additional payment. Students can receive many services at the student health center on campus without additional charge. Most off-campus visits will require payment for services. More information on the US healthcare system and insurance systems will be provided at orientation.
**Book Your Flight**

As an F-1 student, you are allowed to enter the US no earlier than 30 days before the program start date listed on your I-20. If you arrive after the start date listed on your I-20, you may be denied entry to the US.

When booking your flights, remember that you should arrive in Corvallis at least one day before your program start date. If you are living on campus, you may check in to your residence hall one day before orientation begins. All students are expected to arrive at Portland International Airport (PDX).

**Tell Us You Are Coming**

Submit your arrival details online at: www.INTOarrivals.com/OSU at least three business days before arriving in the US so we can arrange a transfer service. You will need to provide the following information:

- Application ID
- Personal contact details
- Flight number
- Arrival date and time

*This service is only available from Portland International Airport*

**Hotels in Corvallis**

If you arrive before your move-in date, you will be responsible for arranging and paying for your temporary accommodations. Some hotels recommended by OSU can be found here: intoosu.oregonstate.edu/temporary-accommodations

**Hilton Garden Inn**

2500 SW Western Blvd.
Corvallis, OR 97333
+1 541 752 5000
WHAT TO PACK

Weather
Students at OSU enjoy four distinct seasons in Oregon and dress very casually. Summer and fall are generally sunny and warm; students can be seen wearing shorts, jeans and T-shirts. The spring and winter seasons bring lots of rain. Occasionally, it will snow in the winter.

Clothing
Due to weather changes, you will need clothing for both warm and cold seasons as well as rainy weather. All of these items are available for purchase in Corvallis upon arrival, so only pack what you need for the first few months after you arrive. We recommend to bring a good coat and shoes for the rain as well as other warm clothes like sweaters, scarves and gloves.

Room Essentials and Decorations
Consider bringing decorations for your room that will remind you of home such as photos, books, music, recipes and items associated with a hobby or sport you enjoy. Many students also choose to bring items of cultural significance such as their national dress. If you live on campus you will receive bed linens and towels.

What to Carry on the Plane
- Original I-20
- Valid passport and F-1 visa
- SEVIS I-901 fee payment receipt
- Evidence of funding for your tuition fees and living costs, including sponsor letter
- Health forms and immunization documentation
- All medical prescriptions written in English
- Official transcripts or test scores
- Insurance documents
- Laptop computer

Appliances
US electrical outlets are 110 volts AC and use a NEMA electrical socket. You may need an adapter to use electronics from home. Appliances with exposed heating elements are prohibited in residence halls. Purchase appliances after you arrive.

Cell Phones
If you plan to get a US SIM card after arrival, be sure your phone is unlocked. Or, you can purchase a new phone after arrival. You will receive more information at orientation.

Luggage
It is a good idea to take a picture of your suitcase before you check it with the airline. Always label all of your luggage clearly with your name and new address in Corvallis. If you do not know your address, you can use the INTO OSU Center:

INTO Oregon State University
1701 SW Western Boulevard
Corvallis, OR 97333
USA
ARRIVING IN THE US

Entering the US
Be ready to present these documents at the US port of entry:

- Original I-20
- Valid F-1 visa and passport
- SEVIS I-901 Fee payment receipt
- Proof of finances for your first year of studies

US Customs Declaration Form
You will receive the US Customs Declaration form to complete during your flight to present to the immigration official when you enter the US.

Customs and Immigrations Tips
An immigration officer may ask you some questions. Be prepared to answer:

- Why are you coming to the US?
- Where and what course are you studying?
- Where will you live during your studies?
- How are you going to fund your studies?

Your I-94 arrival/departure form is now a paperless document. However, if you receive a paper copy, do not lose it. It costs more than $300 to replace a paper I-94.

For more information about preparing to enter the US, visit studyinthestates.dhs.gov/students/ice.gov/sevis/students
Airport Shuttle and Greeting Service
The INTO OSU Airport Shuttle is a one-time, one-way airport shuttle included for all new INTO OSU students arriving at Portland International Airport (PDX). You must make a reservation to use it by submitting your arrival details at www.INTOarrivals.com/osu at least three business days in advance.

INTO OSU uses the Hut Airport Shuttle. To find the shuttle, go to Baggage Claim #9, go outside, and cross the road to the “Scheduled Buses and Vans” area. The shuttle arrives next to the Information Booth. If you miss your originally scheduled shuttle time, you can get on the next available shuttle. Notify the driver and show your shuttle ticket.

A greeting service is provided at the airport during peak arrival times. Please check your email for details, as greeting service times vary by term. If you arrive during greeting service, look for the person wearing a bright orange OSU shirt at baggage claim #9. They will escort you to the shuttle.

For Help at the Airport
If you need help during your arrival process, please use any of the following resources:

- Information booth at PDX, across the road, outside from baggage claim #9
- Call the INTO OSU Arrivals Phone at: +1 541 224 2964
- Email into.housing@oregonstate.edu
Living on Campus

Living on campus offers a variety of benefits, including better academic performance and more opportunities to speak English and share your culture with US students. Students with International Year One in their study plan are required to live in on-campus housing for their first three consecutive terms of study unless you have been graduated from high school for more than a year prior to your program start date. You can email into.housing@oregonstate.edu if you have questions about our live-on requirement.

Students living in residence halls have access to student lounges, free cable and Wi-Fi, laundry and kitchen facilities. All residence halls have a team of 24-hour live-in staff to support students and create community.

Resident hall rooms include a desk, chair, bed, drawers, linen package (mattress sheets, blanket, comforter, pillow, pillow case, towel and wash cloth) and welcome bag (snacks, water, laundry soap, etc.).

Single-gender floors are available as well as prayer and spiritual spaces. OSU also has a range of Special Interest Communities (SICs) and Living-Learning Communities (LLCs) available. For more information, visit one of the following links:

- uhrs.oregonstate.edu/housing/
  - housing/living-learning-communities
- uhrs.oregonstate.edu/residence-halls/
  - information/special-interest-communities

Confirm Your Housing

In order to receive confirmation of your room type, students need to complete the following steps:

- Pay your deposit
- Wait for an email from the INTO OSU Housing and Arrivals Coordinator which will contain detailed instructions for signing the housing application.
- Submit your arrival details: INTOarrivals.com/osu

After you have completed these steps, UHDS will confirm to your Oregon State email (ONID) which room type you have received. Students who confirm
earlier are more likely to receive their preferred room type.

**Housing Move-in**
Your move-in date will be emailed to you with confirmation of your housing reservation. The move-in date is usually one to two days before your program start date. If you arrive before your assigned move-in date, you will need to make arrangements to stay in a hotel at your expense. (See page 8.)

Don’t forget to submit your arrival information three working days in advance of your arrival to receive a free, one time shuttle ticket from Portland International Airport (PDX) to Corvallis.

**Global Village**
The Global Village in the International Living-Learning Center is a community for international and American students who are passionate about cultural exchange and global experiences. The Global Village offers international-domestic roommate pairs, globally-themed hall programs, and workshops with OSU faculty. Learn more about the benefits of this unique community and apply at [uhds.oregonstate.edu/globalvillage](http://uhds.oregonstate.edu/globalvillage)

**Off-campus Housing**
Students who are eligible to live off campus can find useful resources at [intoosu.oregonstate.edu/off-campus](http://intoosu.oregonstate.edu/off-campus)

If you plan to live off campus, you should arrive one to two weeks before your program start date and bring enough money to cover the cost of setting up your new home, at least $2,500.

**Dining on Campus**
Meal plans are automatically included for all students with on-campus housing. The cash value of your meal plan will be added onto your OSU ID card. You will then use your OSU ID card as a debit card to pay for à la carte style meals. OSU has three main dining centers, as well as many convenience stores, coffee shops and other cafés on campus. Dietary needs, such as Halal food, are accommodated in all dining centers. There is also a marketplace on campus where you can purchase fresh produce and groceries, including international spices. For more information on dining on campus: [uhds.oregonstate.edu/dining](http://uhds.oregonstate.edu/dining)

For details on any information provided here, please contact: [intoosu.oregonstate.edu/student-services/housing-arrivals](http://intoosu.oregonstate.edu/student-services/housing-arrivals)

To learn more about living and learning in Corvallis, view our City Guide: [intostudy.com/osu/living](http://intostudy.com/osu/living)
All students must attend orientation in its entirety. During orientation, each student will complete all requirements needed to register for classes. Students will meet with academic advisors, take a tour of campus, and have a chance to meet lots of other students. Although orientation can be long, the information you receive is very important for your success as a new student.

**Your First Day and Orientation**
You should arrive in Corvallis at least one day before your program start date (refer to brochure or I-20 for start date). The orientation start time and location will be emailed to you before your first day. Do not be late! Orientation sessions include:

- Information for students who are new to OSU and Corvallis
- Campus tour
- Visa session
- Document checks (with Admissions, Finance and Immigration Teams)
- Student health clinic (for any required vaccinations and TB tests)
- Placement or math testing
- Registration

**Bring to Orientation**

- Passport and all I-20s
- Your ONID email password

You cannot register for classes until you have submitted, either before you arrive or at Orientation:

- Health and Immunization Forms
- Payment, if needed
- Official Documents: Official high school or university transcripts in a sealed, unopened envelope and final certificate/diploma/degree certificates. English translations of these documents must also be submitted as official documents.

If you have questions about orientation, please email INTO.Orientation@oregonstate.edu

For more useful information, please visit:
intoosu.oregonstate.edu/future-students
intoosu.oregonstate.edu/orientation
CAMPUS RESOURCES

Student Support
INTO OSU staff are here to ensure students are personally and academically successful. Come by the welcome desk any time to get your questions answered or ask one of our student services team members for help.
INTO Welcome Desk
+1 541 737 2464
INTOSU@oregonstate.edu
The INTO OSU Welcome Desk is open Mon-Fri 8 am-5 pm.

Language Advisors
Language and culture advisors are available to assist students in their native language with a range of issues, including translation, adjustment to US culture, personal issues, navigating OSU and more.

Academic Success and Student Support Advisors
Academic success advisors help students make good progress in their INTO OSU classes, assist with course selection, advise on study plan, good study habits and more. A student with any questions about a class, instructor or program can make an appointment to speak with an advisor.

Pathway Services
Pathway students have additional support services to ensure success. They can make an appointment to speak with the pathway academic success advisor and use special resources in the Learning Center such as the pathway peer mentor tutoring program. When you are ready to progress to OSU, the pathway progression advisors will assist you with the process.

Family Resource Center
The Family Resource Center is your first stop for information about OSU and Corvallis resources for children. They can answer your questions about childcare, schools, insurance, and more.
+1 541 737 4906
familyresources.oregonstate.edu
familyresources@oregonstate.edu

Childcare
Childcare in Corvallis for children age 0-5 is very limited and expensive. It is important to get on the waiting list for those childcare centers as soon as possible (even before you arrive in the US). For a list of childcare centers in Corvallis, please visit familyresources.oregonstate.edu/child-care-centers
It is important to bring enough money to pay for the cost of childcare, which costs $800-$1,300 per month per child, depending on age and type of care.
OSU Student Health Services (SHS)
The best place for OSU students to get medical services is Student Health Services. There are two locations on campus. Many services are free to students. Make an appointment by calling +1 541 737 9355 or via the Patient Portal at bewell.oregonstate.edu.

Plageman Building
+1 541 737 9355
Mon-Fri 9 am–6 am
Sat 10 am-3 pm (during the school year)

Same-Day Clinic, Tebeau Hall
Located near the ILLC
Call +1 541 737 9355 for appointments.
Mon-Fri 9 am–4:30 pm
Closed from 12 pm-1 pm for lunch.

OSU Health Insurance Office
You can visit the Insurance Office to ask questions or get help.
110 Plageman Building, Corvallis, OR
+1 541 737 7600
Mon-Fri 9 am-5 pm
Between terms Mon-Fri 9 am-12 pm

Health and Safety Support
For more helpful information, please visit intoosu.oregonstate.edu/medical-services-corvallis or come see the INTO OSU Senior Coordinator for Care and Conduct after you arrive. Our staff can help you navigate the US healthcare system.

Urgent or Emergency Medical Care
If you have an urgent medical problem and SHS is closed, you have several options but these types of medical services cost much more. You should only use these services in serious situations. Bring your insurance card with you.

QuickCare
2001 NW Monroe, Suite 104, Corvallis, OR
+1 541 768 4970
Mon-Sun 7 am–7 pm

Samaritan Urgent Care Center
5234 SW Philomath Blvd., Corvallis, OR
+1 541 768 4970
Mon-Fri 8 am–8 pm
Sat 9 am–6 pm
Sun 10 am–6 pm

Emergency Room (most expensive)
3600 NW Samaritan Dr., Corvallis, OR
Open 7 days a week, 24 hours a day

Call 911 (most expensive)
911 can send an ambulance to you, or help you with any emergency situation. You can call this number anytime.
Corvallis Safety Information
Corvallis and Oregon State University are very safe and welcoming places. There are security personnel and police on campus at all times as well as many other services to ensure student safety. Blue emergency lights are located across campus. These lights allow you to press a button to speak directly to a police officer if you are feeling unsafe.

SafeRide
OSU also has a service called SafeRide. SafeRide is a free bus service which provides transportation to and from campus from 7 pm to 2:30 am seven days a week during the regular school year.

asosu.oregonstate.edu/saferide

Put these important numbers in your phone as soon as you arrive:

Campus Security (Emergency)
+1 541 737 7000

Campus Security (non-emergency)
+1 541 737 3010

Off-campus Emergency
9-1-1

INTO OSU Emergency Phone
If you have an urgent problem when INTO OSU is closed, you can call this number to reach a member of student services 24 hours a day:
+1 541 602 3513
**Cash**
When you arrive in the US, you should bring at least $500 in cash to cover immediate needs such as books, a cell phone, and other living expenses. Cash is accepted at most locations.

- One dollar ($) is equal to 100 cents.
- Common coin amounts: quarter (25 cents), dime (10 cents), nickel (5 cents), penny (1 cent)
- Common paper bill amounts: $100, $50, $20, $10, $5, $1

**Credit/Debit Cards**
In the US, the most widely accepted bank and credit cards are Visa and MasterCard. Bank cards can either be debit which pulls funds from your bank account or credit, which you pay off at the end of each month. Apply for a credit card in your home country before you travel since it may be difficult for you to get one after you leave.

**Bank Accounts**
It is not recommended to carry large amounts of cash with you, so once you arrive you will need to open a bank account. To open an account, you will need two pieces of photo identification (passport and student ID card), your US mailing address and money to deposit. During Orientation, OSU will give you information about local banks.

**Transferring Money**
Before you leave your country, you need to know your government’s regulations and your home bank’s procedures for transferring money to the US. Plan to transfer enough money to cover your expenses for one semester. Consider your living situation and lifestyle to plan ahead. Will you live on campus? Do you like to eat at restaurants? Do you need to buy clothes or more school supplies?
TRANSPORTATION

Getting Around Campus

Beaver Bus
Five free shuttle buses serve campus Monday through Friday, 7am to 7pm. Download the OSU Mobile app to track the buses in real time.
is.oregonstate.edu/mobile/osu-mobile

Bicycles
Many OSU students use a bike to get around town and campus. You can rent a bicycle from Transportation Services or use the local bike share system, Pedal Corvallis.
transportation.oregonstate.edu zagster.com/ pedalcorvallis

Parking on Campus
If you choose to use your car to come to class, you will have to buy a parking permit. Visit transportation.oregonstate.edu to purchase your permit.

Getting Around Town

CTS Buses
The city of Corvallis offers free bus transportation throughout the town. You can use Google Maps to plan your next trip by transit. Just enter your start and end points, then select the transit icon.

Driving a Car
To drive a car legally in the US, you need a valid driver’s license, insurance and registration. You can only use your international driver’s license for one year in Oregon. After one year you will need to get a US driver’s license. Some international licenses are not allowed to be used in the US, including those from China and Saudi Arabia. Check to see if you can use your license in the US by visiting the Department of Motor Vehicles (DMV) website:
www.oregon.gov/ODOT/DMV/Pages/index.aspx

How to Get a US Driver’s License
Make an appointment for a knowledge test and driving test with the DMV (see number to call below). Study the Oregon Driver’s Manual to become familiar with Oregon driving laws. For the knowledge test, you will answer a series of questions on road laws and safety. For the driving test, you will need to have your own vehicle.

Dept. of Motor Vehicles (DMV)
870 NE Circle Blvd.
Corvallis, OR
+1 541 757 4191
Useful Resources

More useful information for new students is available at:
intoosu.oregonstate.edu/future-students

INTO OSU
intoosu.oregonstate.edu

INTO OSU Email
INTOOSU@oregonstate.edu

INTO Welcome Desk
+1 541 737 2464
The INTO OSU Welcome Desk is open
Monday-Friday, 8 am-5 pm.

INTO OSU Arrival Phone
+1 541 224 2964
Use this phone number to contact INTO OSU
during your travel to and arrival in Oregon and
Corvallis. Please notify us immediately of flight
delays, lost luggage or if you cannot find the
airport shuttle service.

OSU Student Health Services (SHS)
+1 541 737 9355
Monday-Friday 9 am-6 pm
Saturday 10 am-3 pm
studenthealth.oregonstate.edu/
students/new-international-students

Connect with Us!

facebook.com/INTO.oregonstate
OSU Facebook: Search “New2OSU-International”

twitter.com/INTO_OSU
twitter.com/oregonstateuniv

instagram.com/INTOoregonstate
instagram.com/oregonstateuniv

myin.to/OSU_YouTube

WeChat ID: OregonStateUni

myin.to/linkedin_osu

is.oregonstate.edu/mobile/osu-mobile
FREQUENTLY ASKED QUESTIONS

I don’t have housing yet; what should I do?
Contact our housing and arrivals coordinator at into.housing@oregonstate.edu and they will be able to help you.

I am eligible to live off campus. Where can I live and how do I get an apartment?
If you are eligible to live off campus, you can find useful resources on this website: intoosu.oregonstate.edu/off-campus.

How do I reserve the free shuttle service from PDX?
All you have to do is submit your arrival details at www.INTOarrivals.com/osu

What do I do when I arrive at PDX Airport?
Airport transportation is included for all new students. See page 11 for more information on how to find the shuttle. If you don’t know what to do, call our arrivals phone on +1 541 224 2964 and someone can help you 24 hours a day.

What clothing should I wear upon arrival?
Depending on the time of year you arrive, the weather can vary. Wear good shoes for walking and carrying your luggage, and bring a warm sweater or jacket with you for arriving at Portland Airport.

How can I get to a grocery store?
When you get here, come to the welcome desk and get a bus route map. A welcome desk staff member can help you find the store you need and what bus to take. If the welcome desk is closed, the RA in your residence hall can help you.

How do I set up a bank account?
There are a few local bank options where you can set up an account. Each bank is a little bit different, so make sure you ask a lot of questions so you understand what your account provides or doesn’t provide.

How do I get a cell phone?
There are several different cell phone companies in the US. Each company offers different plans and prices, so take a look online first, and ask lots of questions to find out which is the best plan for you. Check out our website for more information: intoosu.oregonstate.edu/life-corvallis

I have a driver’s license from my country; that should work in the US right?
No. Not all international licenses are valid in the US. If you want to drive in the US, you must get a US driver’s license. The welcome desk has copies of the Oregon driver’s manual so you can learn the rules of the road. You will also be required to purchase insurance if you buy a car to drive here.
No Smoking
Smoking is not allowed anywhere on the OSU campus. Learn more at: oregonstate.edu/smokefree
For the most up-to-date information visit:

intoosu.oregonstate.edu

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